Voluntary Product Accessibility Template® (VPAT®)

Version 2.1
March 2018

Liaison International Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

Name of Product/Version: Enrollment Marketing Platform (EMP)

Product Description: Web based application

Date: August 22nd, 2018

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Notes: EMP is an enrollment solution that allows undergraduate and graduate admissions offices to create web, email, text, print and voice messaging marketing campaigns within one integrated system.

Evaluation Methods Used: A combination of automated and manual accessibility assessment techniques were used to evaluate this application. The technology platforms on which the testing was performed were Windows 10 OS, Firefox 61.0.2 and NVDA 2018.2.1.

Applicable Standards/Guidelines : WCAG 2.0 A & AA

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report

Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	No
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Pages and components included

The following table lists all of the pages and components tested by Deque from August 1- August 13, 2018:

Unit name	URL
Footer	https://janedoe.goapp.ly/deque/landing
Home	https://janedoe.goapp.ly/deque/landing
Inquiry Form	http://deque.spectrumtest8.com/inquiryform
Event Page	http://deque.spectrumtest8.com/JaneDoe/events
Register Event	http://deque.spectrumtest8.com/JaneDoe/events/show/6366

Apply Now	https://janedoe.goapp.ly/deque/application
Change Temp Pass	https://jennifersawczyn.goapp.ly/deque/applications
Confirmation	https://janedoe.goapp.ly/deque/events/show/6366
My Account	https://janedoe.goapp.ly/deque/change_password
Project-Wide	https://janedoe.goapp.ly/deque/landing

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All the non-text content is provided with appropriate alternative text
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	There is no multi media content on the product
1.2.2 Captions (Prerecorded) (Level A)	Supports	There is no multi media content on the product
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	There is no multi media content on the product
1.3.1 Info and Relationships (Level A)	Supports with Exception	Meets requirements throughout, except for 1. A Data table deficiency on the Register Event page where content visually appears to be a data table beside the text "Select a date" but is not marked up as one. 2. Errors are not associated programmatically with form controls as a result they are not exposed to assistive technology users in the following pages a. Inquiry Form

Criteria	Conformance Level	Remarks and Explanations
		b. Change Temp Pass c. My Account d. Apply Now e. Register Event
1.3.2 Meaningful Sequence (Level A)	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Supports	There is no multi media content on the product
1.4.1 Use of Color (Level A)	Support with Exeception	Meets requirements throughout, except for a Color as Information deficiency on all pages which contain the "My Account" button whose Color change in the background is used as focus indicator, but presents a deficient contrast ratio of 1.2:1 instead of 3:1
1.4.2 Audio Control (Level A)	Supports	There is no multi media content on the product
2.1.1 Keyboard (Level A)	Supports with Exception	Meets requirements throughout, except for a Keyboard Navigation deficiency on in-line text alert notifications whose element close (X) is not accessible by keyboard alone. This does not prevent further action from being taken within the page. 1. Inquiry form 2. Register event 3. Apply Now 4. Change Temp Pass 5. My Account
2.1.2 No Keyboard Trap (Level A)	Supports	A keyboard user can navigate in page without being trapped at a particular element or component both in forward or backward navigation
2.2.1 Timing Adjustable (Level A)	Supports	No timing Adjustable Functionality in the product
2.2.2 Pause, Stop, Hide (Level A)	Supports	No Pause stop & hide functionality in the product
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No flashes or similar functionality in the product
2.4.1 Bypass Blocks (Level A)	Supports	A mechanism is available to bypass blocks of content

Criteria	Conformance Level	Remarks and Explanations
		that are repeated on multiple Web pages
2.4.2 Page Titled (Level A)	Supports	Web pages have titles that describe topic or purpose.
2.4.3 Focus Order (Level A)	Supports	Web pages can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general
3.1.1 Language of Page (Level A)	Supports	The default human language of each Web page is programmatically determined.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification (Level A)	Supports	Provided input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A)	Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A)	Supports with exception	Meets most requirements throughout, except for a few Name, Role, Value & State deficiencies 1. State of currently selected page was not

Criteria	Conformance Level	Remarks and Explanations
		defined in High School Modal
		2. Selected state of a current date & role for the active dates was not defined in Register event Page
		3. Close element(X)'s name & role on in-line text alert notifications was not defined in Inquiry form, Register event, Apply Now, Change Temp Pass, My Account Pages
		4. Info icon ("I")'s name & role was not defined in all pages where info icon is present.
		5. Expand/ Collapsed state of the Account button on all pages which contains My Account button

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	There is no multi media content on the product
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	There is no multi media content on the product
1.4.3 Contrast (Minimum) (Level AA)	Supports with exception	Meets requirements throughout, except for a Color Contrast deficiency password strength indicator's text whose Foreground: Background contrast ratios range from 2.0:1 to 3.9:1, below the 4.5:1 threshold in Change temp pass & My Account pages
1.4.4 Resize text (Level AA)	Supports	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	There is no Images of text content on the product
2.4.5 Multiple Ways (Level AA)	Does not Support	Fewer than two ways to find other pages on the site are provided.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports with Exception	Meets requirements throughout, except for a Descriptive Labels deficiency on the Event Registration date selector whose labels do not clearly convey the purpose of the control.
2.4.7 Focus Visible (Level AA)	Supports with Exception	Meets most requirements throughout, except for Focus Visible (2.4.7.a) deficiencies where the focus indicator (e.g. border or dotted underline / background etc.) is not clearly visible as one tabs through the page (Left Nav. Elements, including "Jump to Section" Elements, and Event Registration date selector).
3.1.2 Language of Parts (Level AA)	Supports	There is no text with different languages on the product
3.2.3 Consistent Navigation (Level AA)	Supports	The navigation is consistent across the given pages and components.
3.2.4 Consistent Identification (Level AA)	Supports	The icons are consistently observed across all the web pages and components.
3.3.3 Error Suggestion (Level AA)	Supports	Errors presented on the product are sufficient & no error suggestions are required
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	There is no Legal or Financial Date on the product